


OPTIMIZING & TROUBLESHOOTING YOUR BROWSER FOR STRATUS

QUICK REFERENCE GUIDE

Internet Explorer 11.0

1. Press the **Alt** key to see the menu bar below, and select **Tools**, or click the Tools icon  on the top right corner of your browser window.
2. From the Tools drop down menu, select **Compatibility View settings**.
3. In the **Add this website:** box type **mlsstratus.com**. Click **Add**, then click **Close**.
4. Click on Tools, as in Step 1, and use the drop down menu to select **Internet options**.
5. Select the **Security** tab. Select **Trusted sites** and click the **Sites** button.
6. In the Trusted sites window, uncheck the box for **Require server verification (https) for all sites in this zone**. Enter the following into the **Add this website to the zone:** box, one at a time, clicking the **Add** button after each entry.

lirealtor.com
onekeymls.com
onekeymlsny.com
mlsstratus.com

You do not need to enter the (*.) before the website address.
It will be added automatically.)

When finished, click **Close**.

7. Next, select the **Privacy** tab. Click the **Settings** button next to **Turn on Pop-up Blocker**. If there is no check in the box next to Turn on Pop-up Blocker, skip this step and go to Step 9.
8. Enter the following information in the **Address of website to allow:** box, one at a time, clicking the **Add** button after each entry.


lirealtor.com
onekeymls.com
onekeymlsny.com
mlsstratus.com
transactiondesk.com
209.99.48.29
209.99.98.228

(You do not need to enter the (*.) before the website address.
It will be added automatically.)

When finished, click **Close**.

9. In the **Advanced** tab, scroll down to **Enable third-party browser extensions***, and uncheck the box. Click **Apply**, then click **OK**.
10. Close Internet Explorer and reopen it. You are ready to use Stratus!

Safari

1. Click the drop down arrow on the “Display a menu of general Safari settings” button  on the top right corner of your browser window.
2. If there is a check next to Block **Pop-Up Windows**, uncheck it.


Chrome

1. Click the Customize and control Google Chrome icon on the top right corner of your browser window.
2. Use the drop down menu to select **Settings**.
3. Scroll down to the bottom of the **Settings** window and select **Show advanced settings...**
4. Scroll down to the **Privacy** section and click the **Content settings...** button.
5. In the **Content settings** window scroll down to the **Pop-ups** section and click the **Manage exceptions...** button.
6. Enter the following websites in the **Pop-up exceptions** window box, one at a time, clicking the **Allow** button after each entry.

lirealtor.com
onekeymls.com
onekeymlsny.com
mlsstratus.com
transactiondesk.com
209.99.48.29
209.99.98.228

7. When finished, click **Done**.

Firefox


1. Press the **Alt** key to see the menu bar below, and select **Tools**, or click the Tools icon  on the top right corner of your browser window.
2. Use the drop down menu to select **Options**.
3. In the **Options** window, select the **Applications** tab. Scroll down to **Portable Document Format (PDF)**, and use the down arrow to open the drop down menu. Select, **Use Adobe Acrobat (in Firefox)**.

(If you do not see the above option, install Adobe Reader and continue.)
4. Next, select **Content**, and click the **Exceptions** button.
5. Enter the following in the **Allowed Sites –Pop-ups** window under **Address of website:** clicking **Allow** after each entry.

mlsstratus.com
lirealtor.com
onekeymls.com
onekeymlsny.com
transactiondesk.com
209.99.48.29
209.99.98.228

When finished, click **Close**.

Edge

1. Select the  button near the top-right of your Edge Window.
2. Select 'Settings' from the drop-down menu.
3. Scroll to the bottom of settings and select the 'View advanced settings' option.
4. Switch the 'Block pop-ups' option to 'Off'

If you have any questions or need assistance please contact Customer Service at 631-661-4800.